

**Gigabit Broadband Voucher Scheme
Supplier Bulletin #65
12th November 2021**

Reinstatement of 12 month auto cancellation of vouchers

As part of our Covid package, we had advised suppliers that vouchers would not be automatically cancelled at the 12-month point. This was detailed in Supplier Bulletin #29, issued on 25th March 2020. In February 2021, we commenced auto cancelling vouchers when they had not been claimed for 18 months or more. This was detailed within Supplier Bulletin #44.

We hereby give notice that as of Monday 13th December 2021, we will be reinstating the auto cancellation at the 12-month point.

Contractually vouchers are only valid for 12 months as per our T&Cs, Part B, Section 11.2. If a voucher is not claimed within the 12-month timeframe, BDUK reserves the right to cancel the voucher at any point. The onus is still on the supplier to claim within 12 months or put in an extension request. Our T&Cs remain unaffected.

You can see the date on which a voucher was issued by using the “Download My Vouchers” function when signed in on the website. This date is contained in column AB of the downloaded file.

Notice of of future Public Review and voucher stop for Wales

To provide time for suppliers and communities to apply to the scheme, we’ve previously communicated Building Digital UK will provide at least three month’s notice of future Public Reviews and procurement start dates.

Following up on communications shared in Bulletin 61, we are now in a position to share more information about Wales. Suppliers are notified Wales will enter Public Review on Monday 24th of January 2022 and that for this area the facility to request vouchers will no longer be available from 5pm on Friday 24th of June 2022

Supplier Payments and Site Visits during Christmas and New Year

Please note that there will be no payment run on Wednesday 29th Dec 2021. After the 22nd December, our next planned payment cycle is scheduled to take place on Wednesday 5th January 2022. Furthermore, between 23rd December and 4th January site visits will not take place. This may delay payments on a small number of vouchers. Claimed connections which have been selected for a site visit can be identified on your voucher download as “visit required”.



As a reminder, the Supplier Terms and Conditions can be found at the following link -
<https://gigabitvoucher.culture.gov.uk/for-suppliers/tcs/>

For a broader overview of BDUK's work, please also see this webpage:

<https://www.gov.uk/guidance/building-digital-uk>

The Digital Connectivity Portal here:

<https://www.gov.uk/guidance/digital-connectivity-portal>

Other useful information and updates can be found here:

<https://www.gov.uk/guidance/resources-for-communications-network-providers>

If you have any questions about the Scheme please contact us using the Support function when signed into the website.